




ECAH Onboarding Guide

Please Follow This Guide To Onboard Onto The ECAH Platform

7:57
Search



Log in with

or

E-mail address
gauravchahal87@gmail.com

Password

☒ Remember Me

Log in

Register

Forgot your password?

Create an Account

- Enter your email address and create a password
 - Write these down as they will be needed later
 - Password should include 1 uppercase, 1 lowercase, 1 number, and 1 special character
 - For example: Ecah@2020
- *Click Register*

[Back](#)

Upload Picture



First Name

Gaurav



Last Name

Chahal



E-mail address

gauravchahal@myecah.ca



Phone (Optional)

2899526025



Password



Confirm Password

[Continue](#)

Create an Account

- Input your information in the designated boxes
- Upload a photo of yourself
- Create a password
 - Ensure that you have at least one lower case, one upper case, one digit, and one special character
 - Example Ecah@2020
- Click *Continue*

[Back](#)

Upload Picture

 Address
28 Agricola Road Country
Canada State
Ontario City
Brampton Zip/ Postal code
L7A0V1☒ I agree to all the [Terms and Conditions](#)

Create Account

Create an Account

- Input your information in the designated boxes
- Read through the *Terms and Conditions* and check off the box
- Click on *Create Account*

[Back](#)

Upload Picture

Address

28 Agricola Road

Country

Canada

State

Ont

City

Bra

Zip/ Postal code

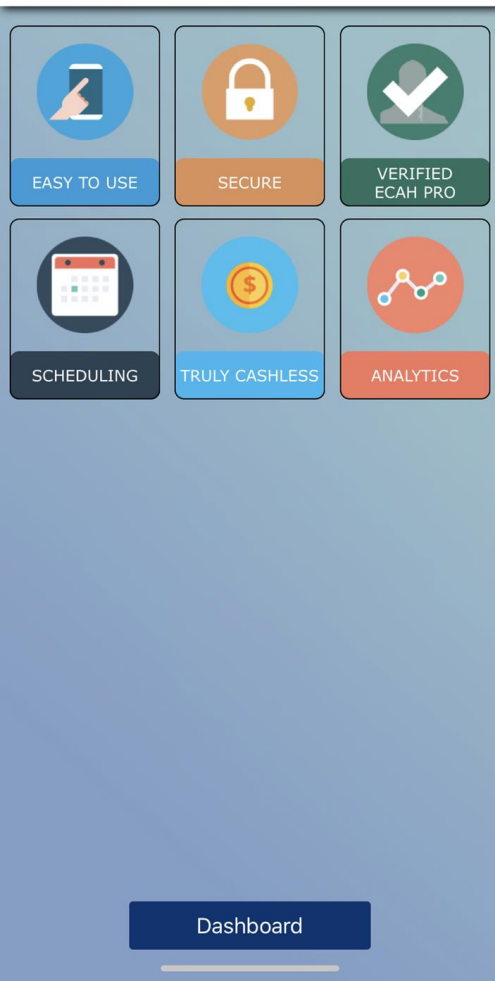
L7A0V1

☒ I agree to all the [Terms and Conditions](#)

Create Account

Create an Account

- You should get the message that your account is created
- *If you don't get this message double check that your password met the requirements*



Register as a PSW

- Click on *Dashboard*



I AM LOOKING TO...

Offer a Service

Book a Service

Register as a PSW

- Click on *Offer a Service*



1

2

3



What type of care will you provide?



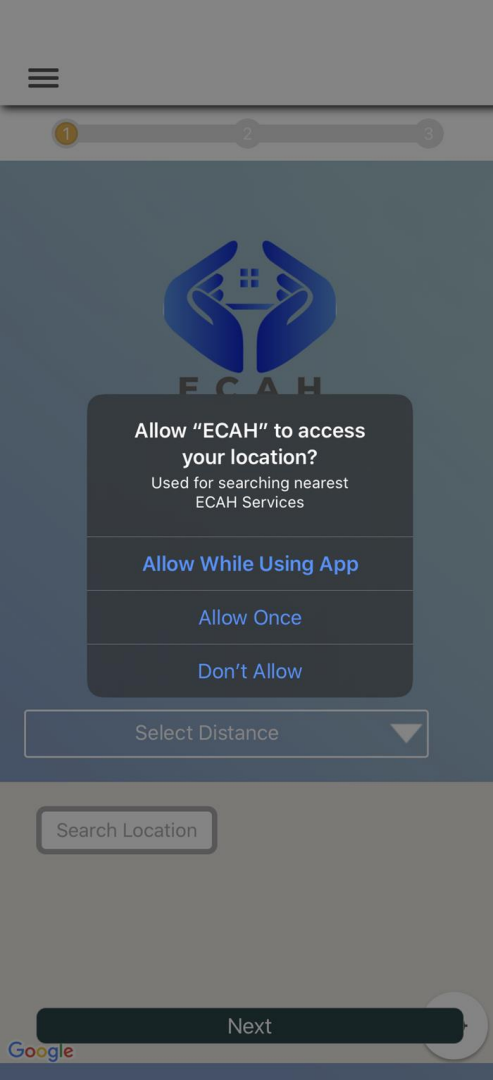
I am a Registered Nurse



I am a Registered PSW

Register as a PSW

- Register as a *Nurse* or *PSW* depending on the type of care you wish to provide



Register as a PSW

- Allow ECAH to access your location (needed for appointment booking)

1 2 3

E C A H

☐ I drive to work

How far are you willing to travel?

Select Distance ▼

Search Location

Alice's Quilt Shoppe/Machine...


Google

Next

Register as a PSW

- Enter the maximum distance you are willing to travel
- Click *Next*

123



ECAH

What is your availability ?

In a day

☐ Morning☐ Evening

☐ Noon☐ Night

☐ Afternoon☐ Anytime

In a week

☐ Sunday☐ Monday

☐ Tuesday☐ Wednesday

☐ Thursday☐ Friday

Next

Register as a PSW

- Enter your availability


Example: If you're available all the time on weekends check off *Anytime* and *Sunday + Saturday*

Step 1


1

2

3



UPLOAD PICTURE




Hi! My name is Gaurav Chahal and I am a registered PSW hoping to assist you with your home care needs and am ready to help!


☒ Male

☐ Female

☐ Other

 Date of Birth

Email

 gaurav@myecah.ca

Years of relevant experience

0-2

Next

Select Languages

Register as a PSW

- Upload a profile picture
- Enter a personal description (at least 50 characters)
- Enter years of experience
 - If you have at least 2 years, select 2-5
- Enter languages you speak in addition to english
- Check off what applies to you in the boxes at the bottom

Example: Hi! My name is Gaurav Chahal, a registered PSW hoping to assist you with your home care needs and am ready to help!



1

2

3

**E C A H**

Create your base wage

C\$ 20 /Hour

Care Charge:	20.0 C\$
ECAH Fee @20%:	4.0 C\$
Your Fee:	16.0 C\$
HST Received:	2.08 C\$
Total:	18.08 C\$

Next

Register as a PSW

- Enter your base wage



1

2

3

YOU ARE ALMOST THERE!

Diploma or Certificate



Immunization Records



Vulnerability Background Check



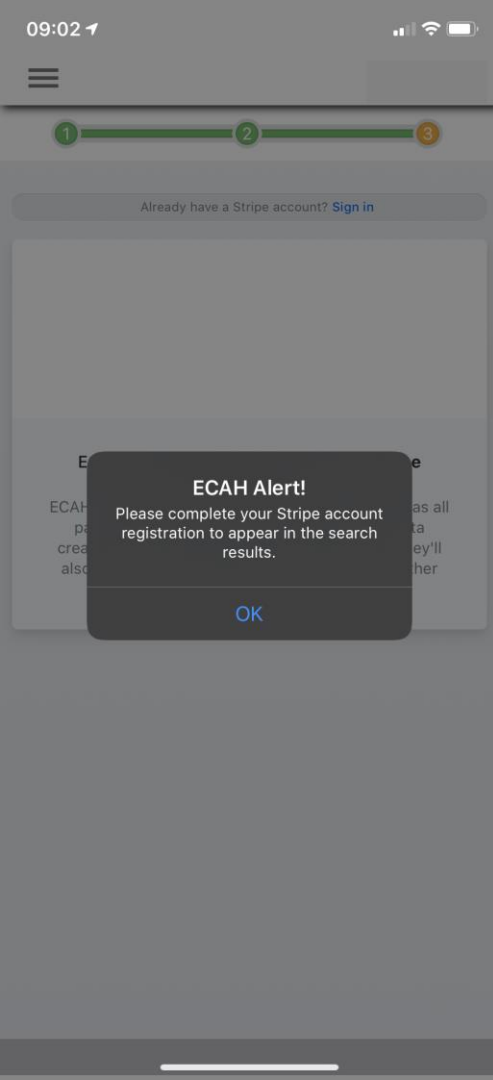
Please take a pic of Drivers License/Passport



Next

Register as a PSW

- Upload clear images of your:
 - Diploma/Certificate
 - Immunization Records
 - Vulnerability Check
 - Drivers License or Passport
- These pictures must be clear or else we will be unable to approve you
- If you are planning on getting immunization records or your police check soon upload the other documents and email us **“I am going to get these documents soon”**



Create Stripe Account

- You will need to create a stripe account through the app to finish registration
- The account will allow for payment to occur through the app
- You will need your direct deposit information at this time

Activate your account
We need to learn more about you and your business before you can process payments on Stripe. Except where noted below, the information you provide will only be visible to the account owner and administrators. [Learn more →](#)

Where are you based?

Country
Canada

If you don't see your country, [let us know you're interested](#).

Your product

Business website
http://myecah.com

No website yet? You can share an app store link or a social media profile (business profiles are preferred).

Business description
Please select your industry...

Business description
Health and beauty spas

ECAH, I provide care

Describe what you sell, whom you sell to, and when you charge your customers.

Account details

Type of business
Individual or sole proprietorship

Business number (Tax ID) Optional
123456789

We only need your 9-digit [Business Number](#). Don't have one yet? [Apply online](#).

Business address
28AgricolaRoad L7A0V1
Brampton Ontario

Create Stripe Account

- Under **Where Are you Based**
 - The country should be Canada
- Under **Your Product**
 - Business website should be written already
 - Change Business description to Health and beauty spas (just a requirement, doesn't impact work)
 - Write "ECAH, I provide care"



Account details

Type of business

Individual or sole proprietorship ↕

Business number (Tax ID) Optional

123456789

We only need your 9-digit [Business Number](#). Don't have one yet? [Apply online](#).

Business address

28AgricolaRoad

L7A0V1

Brampton

Ontario ↕

Individual or sole proprietor details

An individual or sole proprietor must activate their own account. If you're trying to activate this account on behalf of someone else, [please invite them](#) to become the account owner and complete the activation themselves.

Legal name

Gaurav

Chahal

Date of birth

Create Stripe Account

- Under **Account Details**
 - Don't change anything
 - Business address should already be written (your address)
 - Do not need business number



Individual or sole proprietor details

An individual or sole proprietor must activate their own account. If you're trying to activate this account on behalf of someone else, [please invite them](#) to become the account owner and complete the activation themselves.

Legal name

Date of birth

SIN (Tax ID) Optional



Home address



Credit card statement details

This information may appear on your customers' credit card statement. You can change it at any time.

Statement descriptor

Create Stripe Account

- Under **Individual or sole proprietor details**
 - Add date of birth
 - Home address should already be filled in, if not fill in
 - Same as business address



Credit card statement details

This information may appear on your customers' credit card statement. You can change it at any time.

Statement descriptor

The name for your business that your customers will recognize. This may be the legal entity name, or a trade name.

Support phone number

⚠️ You must provide a phone number.

Bank details

Bank account currency

Transit number



Institution number



Account number

Create Stripe Account

- Under **Credit Card Statement Details**
 - The statement descriptor should already be written
 - Add your phone number
- Under **Bank Details**
 - Add direct deposit information

Two-step authentication Required

Strengthen your account's security by protecting it with either your phone or an authenticator app in addition to your password. This will help ensure that no one else can log in to your account.

For improved reliability, we encourage you to enable multiple forms of two-step authentication as a backup.

[Use SMS](#) [Use an authenticator app](#)

Almost done! Save your Stripe account.

Email

Password

[Authorize access to this account](#) [Cancel](#)

You'll be taken back to ECAH (google.com) right away.

By submitting this form, you confirm that you're authorized to agree to the [Connected Account Agreement](#), that you will receive text messages from Stripe, and you certify that the information provided is complete and correct.

For improved reliability, we encourage you to enable multiple forms of two-step authentication

Enter your mobile number

Mobile number

By providing your mobile number, you agree to receive text messages from Stripe.

[Cancel](#) [Confirm phone number](#)

Password

Done

1 2 3
4 5 6
7 8 9
+ * # 0

Create Stripe Account

- Under **Two-step authentication**
 - Use SMS
 - Enter your phone number

The image displays two sequential screenshots of the Stripe mobile application interface, illustrating the steps to enable two-step authentication.

Left Screenshot:

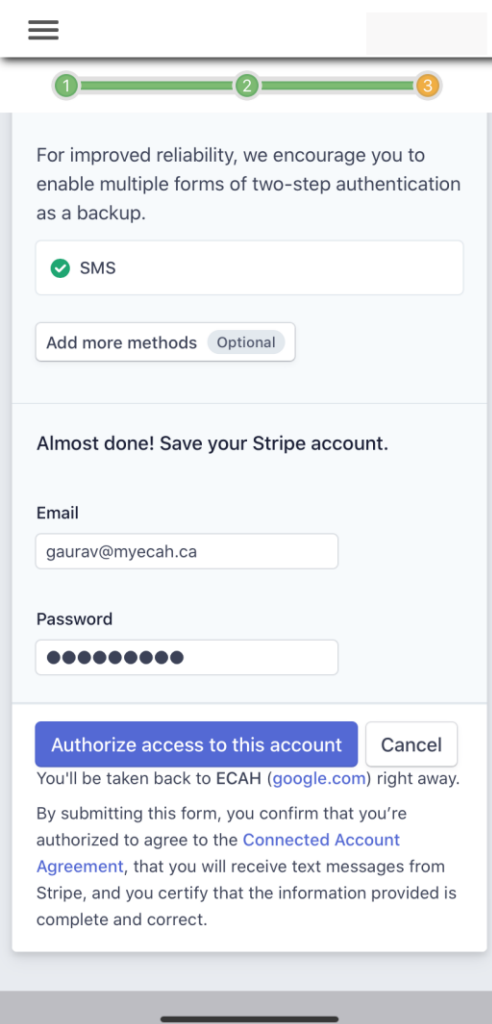
- Header:** A dark grey bar at the top shows a green status icon, the word "MESSAGES", and the word "now".
- Message:** A grey box contains the text: "288-49 Your Stripe verification code is: 211-113. Don't share this code with anyone; our employees will never ask for the code".
- Text:** "with either your phone or an authenticator app in addition to your password. This will help ensure that no one else can log in to your account."
- Text:** "For improved reliability, we encourage you to enable multiple forms of two-step authentication as a backup."
- Buttons:** Two buttons are visible: "Use SMS" and "Use an authenticator app".
- Section Header:** "Verify your mobile number".
- Text:** "Enter the 6-digit code we sent to (289) 952-6025. Didn't receive a code? [Resend.](#)"
- Form:** A 6-digit code entry field with a blue border around the first digit.
- Buttons:** "Back" and "Confirm" buttons at the bottom.

Right Screenshot:

- Header:** A grey bar at the top with a hamburger menu icon on the left.
- Progress Bar:** A green progress bar with three steps. Step 1 is completed (green circle), Step 2 is active (green circle), and Step 3 is pending (orange circle).
- Text:** "with either your phone or an authenticator app in addition to your password. This will help ensure that no one else can log in to your account."
- Text:** "For improved reliability, we encourage you to enable multiple forms of two-step authentication as a backup."
- Section Header:** "Enter your mobile number".
- Image:** A green checkmark icon.
- Text:** "Successfully enabled".
- Text:** "Save this emergency backup code and store it somewhere safe. If you lose your mobile device, you can use this code to bypass two-step authentication and sign in."
- Form:** A text box containing the backup code: "jtae-uute-iava-ybxw-nqzr". To the right of the text box are a download icon (arrow) and a copy icon (document).
- Button:** A "Done" button at the bottom right.

Create Stripe Account

- Under **Two-step authentication**
 - Enter the verification code
 - You will get a success message



The screenshot shows the Stripe account creation interface. At the top, there is a progress bar with three steps: 1 (green), 2 (green), and 3 (orange). Below the progress bar, a message states: "For improved reliability, we encourage you to enable multiple forms of two-step authentication as a backup." There is a green checkmark icon and the text "SMS" next to it. Below this, there is a button labeled "Add more methods" and a button labeled "Optional".

Almost done! Save your Stripe account.

Email

gaurav@myecah.ca

Password

●●●●●●●●

Authorize access to this account Cancel

You'll be taken back to ECAH ([google.com](https://www.google.com)) right away.

By submitting this form, you confirm that you're authorized to agree to the [Connected Account Agreement](#), that you will receive text messages from Stripe, and you certify that the information provided is complete and correct.

Create Stripe Account

- Create a password
 - 1 uppercase, 1 lowercase, 1 number, 1 special character (can be the same as before for convenience)
- Click Authorize access to this account



THANK YOU!

Once you select 'Accept', we will begin our background check.

Accept

Create Stripe Account

- You will get the following message
- Click accept
- You will be automatically logged out



Log in with



or



Your documents are under
verification process, Please login
later.

Ok

Log in

Register

Forgot your password?

Completion

- When you attempt to log in, you will get the following message
- This means we must review your documents and approve you

[Cancel](#)

ECAH Registration



To: gaurav@myecah.com, flora@myecah.com

Cc/Bcc, From: gauravchahal1234@icloud.com

Subject: ECAH Registration

Hi,

I have completed the onboarding process and am waiting for you to approve my documents.

Thanks

[First Name, Last Name]

Send an Email

- Email flora@myecah.com and gaurav@myecah.com that you have onboarded and are waiting for document approval
- Make sure you include your full name at the end of the email
- If you did not upload all documents include that as well in the email

Congratulations

You have just completed your PSW onboarding and are ready to hit the ground running when ECAH Launches!

Questions? Contact us: gaurav@myecah.com and flora@myecah.com